



Course syllabus

School of Business and Economics

Department of Organisation and Entrepreneurship

4FE77U Förändringsledning och verksamhetsutveckling i offentlig sektor, 7,5 högskolepoäng

Change Management and Operational Development in the Public Sector, 7.5 credits

Main field of study

Business Administration

Subject Group

Business Administration

Level of classification

Second Level

Progression

A1F

Date of Ratification

Approved 2018-05-30

Revised 2019-04-03 by School of Business and Economics.

The course syllabus is valid from spring semester 2019

Prerequisites

No previous knowledge is required.

Objectives

After completing the course the student is expected to:

- present an account of and discuss problems related to leadership, innovation and quality development in the public sector
- carry out, lead and critically review improvement and quality assurance work in operations in healthcare and nursing
- apply qualified methodology for process management, operational development and quality development
- critically discuss connections between leadership, quality, innovation, organisational culture, core values and health

Content

The course contains:

- operational and quality development in the public sector
- leadership, values and quality in healthcare and nursing
- innovation in welfare services
- process management in the public sector

Type of Instruction

The teaching consists of lectures, seminars and project work.

Examination

The course is assessed with the grades Fail (U) or Pass (G).

The course is examined through an individual written take home exam and a project work where content, performance, written report and oral presentation is examined.

The grade A constitutes the highest grade on the scale that will result in a pass. The grade U means that the student's performance is assessed as fail.

After each regular examination there will be at least one new examination in close proximity to the date the results of the regular exam were posted. Students who are close to the passing grade of reports can complement after instructions and time-frame given by the examiner to obtain a pass grade.

Grading criteria for the U-G scale are communicated in writing to the student by the start of the course at the latest.

Course Evaluation

During the implementation of the course or in close connection to the course a course evaluation is to be carried out. Result and analysis of the course evaluation is to be presented as feedback both to the students who have completed the course and to the students who are to participate on the course the next time it is offered. The course evaluation is to be carried out anonymously.

Required Reading and Additional Study Material

Obligatory literature

Ahlin, A. & Marcusson, L. *Att arbeta med processer*. Studentlitteratur. Latest edition. About 170 pages.

Lagrosen, S. & Lagrosen, Y. *Mänsklig kvalitetsutveckling*. Studentlitteratur. Latest edition. About 360 pages.

Lubanski, N., Klæsøe, B. & Johns, L. *Välfärdsinnovation*. Studentlitteratur. Latest edition. About 140 pages.

Lundin, K. & Sandström, B. *Ledarskap inom vård och omsorg*. Studentlitteratur. Latest edition. About 240 pages.

Scientific articles. About 100 pages.