



Course syllabus

School of Business and Economics

Department of Management

4FE771 Förändringsledning och verksamhetsutveckling i offentlig sektor, 7,5 högskolepoäng

4FE771 Change Management and Operational Development in the Public Sector, 7.5 credits

Main field of study

Business Administration

Subject Group

Business Administration

Level of classification

Second Level

Progression

A1F

Date of Ratification

Approved 2018-05-30

Revised 2023-06-26 by School of Business and Economics. Prerequisites, objectives, content and literature revised.

The course syllabus is valid from spring semester 2024

Prerequisites

Basic eligibility for second-level studies as well as general entry requirements: Bachelor Degree of at least 180 hp as well as English 6, or the equivalent.

Objectives

After completing this course the student should be able to:

- present an account of and discuss problems related to leadership and quality development in the public sector
- carry out, lead and critically review improvement and quality assurance work in operations in healthcare and nursing
- apply qualified methodology for process management, operational development and quality development
- critically discuss connections between leadership, quality, stress, organisational culture, core values and health

Content

The course contains:

- operational and quality development as well as the effects on work related health in the public sector
- leadership, values and quality in healthcare and nursing
- change management in welfare services
- process management in the public sector

Type of Instruction

The teaching consists of lectures, seminars and project work.

Examination

The course is assessed with the grades A, B, C, D, E, Fx or F.

The course is examined through an individual written take home exam 2.5 credits and a project work 5 credits where content, performance, written report and oral presentation is examined.

The grade A constitutes the highest grade on the scale and the remaining grades follow in descending order where the grade E is the lowest grade on the scale that will result in a pass. The grade F means that the student's performance is assessed as fail.

Repeat examination is offered in accordance with Local regulations for courses and examination at the first and second-cycle level at Linnaeus University. An examiner can, in exceptional cases, decide that a student who is close to the level for a passing grade may carry out supplementary assignments in order to reach the passing grade.

If the university has decided that a student is entitled to special pedagogical support due to a disability, the examiner has the right to give a customised exam or to have the student conduct the exam in an alternative way.

Course Evaluation

During the implementation of the course or in close conjunction with the course, a course evaluation is to be carried out. Results and analysis of the course evaluation are to be promptly presented as feedback to the students who have completed the course. Students who participate during the next course instance receive feedback at the start of the course. The course evaluation are in regular carried out anonymously.

Required Reading and Additional Study Material

Required reading

Ahlin, A. & Marcusson, L. *Att arbeta med processer*. Studentlitteratur. Latest edition. About 170 pages.

Lagrosen, S. & Lagrosen, Y. *Hälsa och kvalitet i arbetslivet*. Studentlitteratur. Senaste upplaga. Cirka 340 sidor.

Lewis, S. *Appreciative inquiry for change management*. Kogan Page. Latest edition. About 400 pages.

Lundin, K. & Sandström, B. *Ledarskap inom vård och omsorg*. Studentlitteratur. Latest edition. About 240 pages.

Scientific articles. About 100 pages.